

Employee Experience – A View from our Alumni

As a previous Blackline Consulting employee, we want to share your experience with others on our new website. Please take your time in answering the questions below.

Question

What was the most rewarding thing about working at Blackline?

Answer

Difficult to pick only one thing - but if I have to pick strictly one it's the amount of effort and care that goes into developing you their employees. At Blackline, I was involved in all aspects of a project, from bidding on it to delivering the final report. This gave me a strong sense of ownership and helps put every aspect of the project into perspective. There is a great sense of clarity around the work they do and you are involved in all aspects, which teaches you the how and why; especially valuable is the transparency around feedback, which helped me develop and improve my work.

What was the most interesting thing you learned?

I worked on a project helping a large financial services client assess the decision of owning and operating their own data centre operations to an outsourced service. We went into the nitty gritty of all aspects, assessing the financials, the technology, the change in governance, and so on. It exposed me to a new subset within the world of technology, which was new to me. This was probably one of the most interesting projects I worked on.

How did your experience at Blackline prepare you for your next career move?

My role at Blackline was industry and project agnostic, which truly taught me to be able to jump on any business issue and solve it. I took away four fundamental things from my experience that have enabled me to be successful at my job today. Firstly, all (*I deliberately say all*) business problems are solvable when you apply structure and a MECE framework. Secondly, communicating effectively requires you to “read the room” by understanding your audience and their priorities. Thirdly, using plain language to communicate information through reports and presentations, and using graphics to convey messages. Fourthly, almost every project is group work, and you must learn to be adaptable and understanding to working with people from different backgrounds and disciplines, with different personalities and working styles.